How do you feel when you think about RPA at your company?
Where is your company with RPA?

- Just hearing about it
- Heard about it / interested
- Planning to implement
- Implementing
- Some in Production / more on the way
- Other
<table>
<thead>
<tr>
<th>Area</th>
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<tbody>
<tr>
<td>What area(s) are you most interested in using RPA</td>
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<tr>
<td>AP</td>
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<tr>
<td>AR</td>
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<tr>
<td>Accounting Reporting (Controller Group)</td>
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<tr>
<td>Budgeting &amp; Forecasting</td>
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<tr>
<td>Reconciliations and Compliance</td>
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<td>Tax</td>
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<td>Treasury</td>
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<td>Payroll</td>
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<td>Plant Accounting</td>
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<td>Other Finance</td>
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<td>Other non-Finance</td>
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Robotic Process Automation (RPA)

**RPA Overview**

- **Automation Selection**
  - Automation Candidate Collection
  - Candidate Assessment
  - Process Documentation
  - Automation Selection
  - Confirm selection

- **Implementation**
  - Process Reengineering
  - Functional Design
  - Technical Design
  - Build
  - Test
  - Deploy
Robotic Process Automation (RPA)
How to pick your best process

- Brainstorming all current processes across multiple departments
- Looking for linear, repetitive processes that could provide value
- Make decision regarding who will be the developers, no background in IT needed
- Look for processes that can be expanded on, look for objects first and then processes
Robotic Process Automation (RPA)

Process versus Object Studios

- **Objects:**
  - Can be used in subsequent processes
  - Only need to be updated in one location if in multiple processes

- **Processes:**
  - One process utilizing multiple pages
  - This is the entire workflow that you want to accomplish via RPA think bigger picture
Robotic Process Automation (RPA)
AP – Receipt Hold Email Notification

- Junior Accountants (JA) follow up with end users daily regarding quantity received discrepancies
  - Approximately 200 invoices on hold over 60 days
    - Over $1,000,000 on hold
  - 7 JA’s spend 2 hours a day sending emails
Robotic Process Automation (RPA)
AP – Receipt Hold Email Notification

• Automated process will send 200 automatic emails to each end user in 9 min
  – Alleviates JA’s time to provide more value-added roles
  – Improve morale by reducing repetitive work
  – Increase productivity by increasing the number of emails sent each week regarding “QTY Rec” holds
  – Sending 10 times more follow up emails each day
  – 10% of invoices resolved after first email, 60% resolved after a month of emails
Robotic Process Automation (RPA)

Email End User
Robotic Process Automation (RPA)

Video

RPA Video
Robotic Process Automation (RPA)

Benefits

• Employee development
  – Roadshows for end users education

• Excel output summary provides opportunity for analysis and improved follow-ups

• Improved employee morale
Robotic Process Automation (RPA)

Tips

• Think big
• Look for linear, repetitive, simple processes
• Leverage existing automations
• Engage your people
Questions
Panel Discussion
Robotic Process Automation (RPA)

Discussion Items

• RPA
  – Vendor Selection
  – Center of Excellence
  – Centralized vs. Decentralized
Which technology(ies) is your company pursuing?

- Blockchain
- Continuous Accounting (Close)
- RPA
- Chat Bot
- NLP
- OCR
Emerging Technologies
Discussion Items

• Blockchain POC