

NATIONAL ACCOUNTS DIRECTORY OF UTILITY CONTACTS

AEP Texas (A unit of American Electric Power)
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PROGRAMS AVAILABLE TO NATIONAL ACCOUNTS CUSTOMERS:

AEP Texas offers a variety of services to its National Account Customers including, but not limited to, the following:

1. Provide the National Account Customer a "single point of contact" for all AEP inquiries and issues.
2. Easy to use customer web site (<http://www.aepnationalaccounts.com>)
3. DSM Programs are available in AEP's Texas service territories - AEP Texas Central, and AEP Texas North. More information can be obtained at <http://www.aepefficiency.com>
4. Economic Development:
 - Determine cost-effective location to meet your energy needs (and coordinate on-site visits)
 - Provide electric service and tariffs/rate schedules information
 - Provide specifications, maps and photos of buildings and sites
 - Furnish details of state, regional and local tax programs and incentives as well as demographic and labor info

Other: **Economic Development:**

American Electric Power has been helping people, businesses and industries across the 11-state area to grow and prosper since 1907. Our professional economic development staff works strategically with many organizations, communities and allies to provide smart and effective business opportunities to both prospective and existing businesses and industries.

[HTTP://WWW.AEPED.COM](http://www.aeped.com)

SERVICE TERRITORY:

AEP Texas, headquartered in Corpus Christi, encompasses the AEP service territory in the Electric Reliability Council of Texas (ERCOT). The region serves distribution consumers of AEP's two electric utility operating companies in ERCOT - AEP Texas Central Company and AEP Texas North Company. AEP Texas provides services supporting customers in the Texas ERCOT subsidiaries. AEP Texas maintains regulatory and external affairs offices in Austin.

Key Statistics

- Distribution consumers* 901,000
- Region employees 1,135
- Overall AEP employees 2,773
- Transmission miles 9,368
- Distribution miles 41,300
- Cities and Towns served 373
- Megawatt hours delivered 25.2 million

*AEP Texas distribution operations deliver electricity to these consumers on behalf of various retail electric providers.

AEP Texas Service Territory Map



STATES SERVED:

TX

General Information:

American Electric Power is one of the largest electric utilities in the United States, delivering electricity to more than 5 million customers in 11 states. AEP ranks among the nation’s largest generators of electricity, owning more than 38,000 megawatts of generating capacity in the U.S. AEP also owns the nation’s largest electricity transmission system, a nearly 39,000-mile network that includes more 765 kilovolt extra-high voltage transmission lines than all other U.S. transmission systems combined. AEP’s transmission system directly or indirectly serves about 10 percent of the electricity demand in the Eastern Interconnection, the interconnected transmission system that covers 38 eastern and central U.S. states and eastern Canada, and approximately 11 percent of the electricity demand in ERCOT, the transmission system that covers much of Texas. AEP’s headquarters are in Columbus, Ohio.

AEP Ohio	Ohio Power, Columbus Southern Power, and operations in Wheeling WV
Appalachian Power	AEP service territories in Virginia and West Virginia as well as customers in Kingsport Power Company in Tennessee
Indiana Michigan Power	AEP service territories in Indiana and Michigan
Kentucky Power	AEP service territories in Kentucky
Public Service Company of Oklahoma	AEP service territories in Oklahoma
Southwestern Electric Power	AEP service territories in Louisiana, Arkansas, and east Texas territory in the Southwest Power Pool (SPP)
AEP Texas	AEP service territory in the ERCOT region including AEP’s two electric utility operating companies: AEP Texas North Company and AEP Texas Central Company