

# NATIONAL ACCOUNTS DIRECTORY OF UTILITY CONTACTS

Ameren Corporation

[www.ameren.com](http://www.ameren.com)

St. Louis, MO

CONTACTS:

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PROGRAMS AVAILABLE TO NATIONAL ACCOUNTS CUSTOMERS:

**Customer Energy Exchange™:**

For commercial and industrial users. Customers can receive generous credits by voluntarily reducing usage by a minimum of 500kW during peak demand periods. In order to qualify, participants need: the ability to reduce load by at least 500 kW , an interval meter with communications equipment , a fax machine and computer with Internet access.

**Abacus**

Abacus, the meter information management system from Ameren, combines state-of-the-art wireless or phone-based meter technology with the power of the Internet, to provide Ameren employees or customers with a new way to monitor, track and record energy demand and usage.

Abacus can provide customers with detailed demand and usage for a single meter, a department, a building, an industrial process or an entire complex, Abacus can provide you with information you need to know now. Yesterday's data can be viewed today.

**Transformer Oil Testing**

Transformers are a critical link in the flow of electricity. A breakdown or failure can cause total or partial plant shutdown. That can cost the customer critical production time and labor expenses. Ameren's Laboratory Services Department can offer quality testing that is necessary for establishing routine maintenance and outage schedules for large oil filled transformers. The services are available for customers with oil-filled transformers

with a primary voltage greater than 4,160, and a capacity greater than 1,000 KVA.

**MO Commercial Facility Energy Audit Rebate**

The Walk-through Energy Audit rebate program is designed to encourage customers to change their internal processes, replace inefficient energy consumption equipment or improve facilities which waste energy by providing a rebate for the costs of energy audits. The program is designed for electric commercial facilities, served by AmerenUE, which are located in Missouri. Individual residential homes and manufacturing facilities are not eligible to participate in the program.

**Infrared Thermography**

Infrared thermography uses an infrared camera to analyze the variation in temperature of different surfaces to within 0.8 degrees F. The resulting "heat signature" can help identify problems before they lead to costly equipment failure and downtime. This non-destructive testing is used most often to monitor the condition of electrical and mechanical equipment and to identify heating and cooling losses. It also is used to pinpoint roof leaks, steam system problems and insulation failures.

**Switchgear Maintenance**

Switchgear inspections and preventive maintenance are a must if you are concerned about safety and reliability. Proper circuit breaker operation is essential in an emergency situation.

**Commercial O&M Services**

A good preventive maintenance plan can protect your investment in boiler, furnaces, air conditioning, coolers, freezers, ice machines, chillers and more. Skilled, speedy repairs on a scheduled or emergency basis keep your business functioning smoothly.

**Energy Audits**

An examination of your facility to help identify energy efficiency-robbing conditions that may exist.

Every building or operation uses electricity, natural gas, propane or fuel oil in its daily operation. All too often these systems have flaws that reduce energy efficiency and increase energy usage. Our knowledgeable staff will conduct a walk-through of your facility and investigate the heating and cooling systems, lighting, building envelope and auxiliary systems such as water heaters and coolers.

**PRODUCTS AND SERVICES:**

	Preventative Maintenance		Curtailment	
	Energy Services		Financing	
		Metering		

Other: Ameren Community Development Corporation -- With a total of \$9 million in funding provided in increments through 2006, this not-for-profit organization will be dedicated to addressing critical economic development initiatives in the state of Missouri. It is the state's first utility-driven economic community development corporation to operate across the 20,000 square miles of AmerenUE retail electric service area in Missouri. Funds are distributed to organizations that provided these benefits either through community redevelopment initiatives, small business growth or industrial retention.

**SERVICE TERRITORY:**

Ameren Corporation provides energy services to 2.2 million customers in Missouri and Illinois. Ameren Corporation is the parent of AmerenCILCO, based in Peoria, IL; AmerenCIPS, based in Springfield, IL; and AmerenUE, based in St. Louis, MO. Ameren operating companies serve customers across 49,000 square miles, with AmerenCILCO providing electricity to 203,000 customers in 19 counties in east and central Illinois and natural gas to more than 208,000 customers. AmerenCIPS provides electric services to 325,000 customers and natural gas services to 170,000 customers---in 66 counties throughout a 20,000 square mile area in Illinois. With 1.1 million electric and natural gas customers, AmerenUE is the largest electric utility in Missouri and the third largest distributor of natural gas in the state. Ameren includes among its subsidiaries: AmerenEnergy—a power marketing and risk management agent for affiliated companies; AmerenEnergy Resources, the holding company for non rate-regulated generation, development, marketing and fuels services companies---AmerenEnergy Generating; AmerenEnergy Development; AmerenEnergy Medina Valley Cogen, LLC; AmerenEnergy Marketing; and AmerenEnergy Fuels and Services.

**STATES SERVED:**

IL, MO

**GENERAL INFORMATION:**

St. Louis-based Ameren Corporation provides energy services to customers in Missouri and Illinois. Approximately 86 percent of the company's \$4.6 billion in revenues flow from electric sales, with the remainder from sales of natural gas. Created with the 1998 merger of Union Electric Company and CIPSCO Incorporated, Ameren prides itself on a long, successful tradition of financial strength, cost containment, low rates and continuous customer service improvements, as well as more than a century of uninterrupted cash dividend payments to stockholders.