

NATIONAL ACCOUNTS DIRECTORY OF UTILITY CONTACTS

Avista
www.avistautilities.com
Spokane, WA
Avista Corporation



CONTACTS:

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PROGRAMS AVAILABLE TO NATIONAL ACCOUNTS CUSTOMERS:

We're experts at efficiency

- Our job is to find ways to help you do your job even better. We will work with you to identify areas within your facilities that may help your business operate more efficiently.

Here's what we can do:

- Avista can provide expert technical assistance.
- We can conduct free energy audit/analysis studies that outline your expected energy savings, estimated implementation costs, maintenance savings, and estimated incentives.
- We can review project designs to ensure that the most cost effective systems are installed, balancing the operating costs and initial construction costs.

Washington and Idaho -- Energy Efficiency Incentives

Avista Utilities offers a variety of energy management tools and services for commercial and industrial customers in Washington who receive retail electric and natural gas distribution from Avista. Services include technical assistance, design review and cash incentives. Including

- Efficient Spray Head Installation Program
- Site-Specific Incentives
- Commercial Lighting Incentive Program
- Food Service Equipment Rebates
- AirCare Plus Program
- Variable Frequency Drive Incentives
- LEED Certification
- Multifamily Development Incentives
- Premium Efficiency Motors Rebate
- Supermarket and Grocery Store Refrigeration Rebates
- Power Management for Personal Computer (PC) Networks
- LED Traffic Signals
- Refrigerated Warehouse Incentive Program

Oregon Energy Partners Incentive Program

Through the Energy Partners Incentive Program, Avista Utilities is interested in helping businesses by providing partial funding towards the installation of cost effective natural gas efficiency measures. The program is for new construction or existing buildings.

We may offer funding for cost effective efficiency measures up to the lesser of: (1) 50% of the incremental measure cost, or (2) an amount calculated from the energy savings of the project and its value to Avista Utilities. This may range from \$0.13 to \$4.11 per therm of the first year natural gas savings.

PRODUCTS AND SERVICES:

Billing Service	Consultant	Cooking	Curtailement	EM Assistance
EMS	Energy Services	Envelope		Generation
HVAC & Controls	Lighting	Metering	New Construction	Peak Shaving
Refrigeration		Thermal Storage	VSD	Water Heating
Other: Integrated Design Services, Power Quality, Energy Incentives/Rebates, Wind Power				

SERVICE TERRITORY:

Avista Utilities’ primary market area covers more than 30,000 square miles. The company operates and manages energy generation, transmission and distribution facilities in five western states. Avista Utilities serves nearly 341,000 electric customers in eastern Washington and northern Idaho, and provides natural gas service to about 298,000 customers in eastern Washington, northern Idaho, and parts of Oregon.

STATES SERVED:

ID, OR, WA

GENERAL INFORMATION:

Avista Utilities has been providing safe, reliable, efficient and competitively priced energy to customers for 115 years. Our focus is to be highly regarded by customers, to provide superior financial performance for shareholders, and be recognized as one of the most efficient energy delivery businesses in the industry. Our commitment to service is exemplified by the recent designation as the nation's best utility call center by Call Center Magazine.