

NATIONAL ACCOUNTS DIRECTORY OF UTILITY CONTACTS

Delmarva Power
www.delmarva.com
(PHI) A Subsidiary of Pepco Holdings, Inc.

CONTACTS: STATE SPECIFIC DELAWARE

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PROGRAMS AVAILABLE TO NATIONAL ACCOUNTS CUSTOMERS:

Delmarva Power's Storm Center

Report Electrical Outages and Emergencies: 1-800-898-8042.

From time to time, power outages occur for various reasons across Delmarva Power's service territory. In most cases, power is restored in less than two hours but sometimes, more serious outages are possible. Hurricanes, thunderstorms, ice storms, fierce winds, salt and extreme heat strain the power delivery system and can prolong power restoration. Delmarva personnel are well trained and well prepared to handle such events as quickly and safely as possible. Please reference www.delmarva.com for current information on power outages in your area. The Storm Center maps will provide a snapshot of Delmarva Power's electrical outages and active work locations. These maps and tables automatically update every thirty (30) minutes to keep you informed during an outage.

Energy Profiler Online - Information is the key to managing your energy costs today. Delmarva Power has introduced an Internet-based tool that can help large business customers make powerful energy management decisions. Energy Profiler Online puts your electric interval meter data at your fingertips, which is vital to many tasks:

- Analyzing usage for multiple sites or facilities;
- Reviewing usage data for energy choice decisions;
- Measuring the effectiveness of energy-efficiency efforts; and,
- Generating management reports.

Energy Profiler Online lets you see your data in either graph or table format. If you prefer, you can also download your interval data in a fixed format, readable by spreadsheet or database applications. From that, you can create your own customized reports and graphs. For more details on how to use Energy Profiler Online, please reference the website at www.delmarva.com.

SERVICE TERRITORY:

Delmarva Power, a subsidiary of Pepco Holdings, Inc. provides safe and reliable energy to more than 500,000 electric delivery customers in Delaware and the Delmarva Peninsula and about 118,000 natural gas delivery customers in northern Delaware.

STATES SERVED:

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GENERAL INFORMATION:

PHI is an energy holding company engaged in regulated utility operations and the sale of competitive energy products and services to residential and commercial customers. PHI delivers electricity and natural gas to more than 1.8 million customers in Delaware, the District of Columbia, Maryland, New Jersey and Virginia, making it one of the largest electricity delivery companies in the mid-Atlantic region.

PHI's family on energy-related businesses includes:

Pepco is a regulated electric utility delivering electricity to more than 725,000 customers in Washington, D.C., and its Maryland suburbs.

Delmarva Power is a regulated utility with more than 500,000 electric delivery customers in Delaware and the Delmarva Peninsula and about 118,000 natural gas delivery customers in northern Delaware.

Atlantic City Electric is a regulated electric utility serving more than 500,000 customers in southern New Jersey.

(Delmarva Power and Atlantic City Electric previously operated under the brand name Conectiv Power Delivery.)

Conectiv Energy, a competitive subsidiary operating in the deregulated energy industry, safely and responsibly manages power plant assets and buys and sells fuel and energy in the wholesale marketplace.

Pepco Energy Services is a leading provider of deregulated energy and energy-related services for residential, small business and large commercial customers.