

NATIONAL ACCOUNTS DIRECTORY OF UTILITY CONTACTS

FirstEnergy

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PROGRAMS AVAILABLE TO NATIONAL ACCOUNTS CUSTOMERS:

Programs Available to National Accounts Customers should include:
FirstEnergy's National Accounts Program offers a variety of services to our multi-site customers across Our service territory including:
>Single point of contact for all FirstEnergy inquiries and issues
>Tariff and Rate reviews
>Open Market information
>Annual Budget support
>Billing and Remittance support
>EDI & bill payment services
>Meter and Meter reading assistance
>Expansion and new build service support
>Outage information and updates

PRODUCTS AND SERVICES:

EDI	Energy Profiling Web Service			

Other:

SERVICE TERRITORY:

Ohio - Ohio Edison, The Illuminating Company, Toledo Edison
Pennsylvania - Penn Power, Pennsylvania Electric, Metropolitan Edison
New Jersey - Jersey Central Power and Light

STATES SERVED:

OH, PA, NJ

GENERAL INFORMATION:

FirstEnergy Corp. is a registered public utility holding company headquarters in Akron, Ohio. Its seven electric utility operating companies comprise the nations fifth largest investor-owned electric systems, serving 4.4 million customers within 36,100 square miles of Ohio, Pennsylvania and New Jersey.

