

NATIONAL ACCOUNTS DIRECTORY OF UTILITY CONTACTS

Pennsylvania Electric Company - PENELEC

www.firstenergycorp.com

Erie, PA

FirstEnergy

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PROGRAMS AVAILABLE TO NATIONAL ACCOUNTS

CUSTOMERS:

Programs Available to National Accounts Customers should include:

FirstEnergy's National Accounts Program offers a variety of services to our multi-site customers across Our service territory including:

- >Single point of contact for all FirstEnergy inquiries and issues
- >Tariff and Rate reviews
- >Open Market information
- >Annual Budget support
- >Billing and Remittance support
- >EDI & bill payment services
- >Meter and Meter reading assistance
- >Expansion and new build service support
- >Outage information and updates

PRODUCTS AND SERVICES:

EDI	Energy Profiling Web Service			
Other:				

SERVICE TERRITORY:

Penelec is headquartered in Erie, Pennsylvania and provides electric service to more than 584,000 customers within 17,600 square miles of Northern and Central Pennsylvania.

STATES SERVED:

PA

GENERAL INFORMATION:

Penelec is one of seven electric utility operating companies owned by FirstEnergy Corp., headquartered in Akron, OH.

