

# **NATIONAL ACCOUNTS DIRECTORY OF UTILITY CONTACTS**

Potomac Electric Power Company- DC

[www.pepco.com](http://www.pepco.com)

Washington, D.C.

(PHI) A Subsidiary of Pepco Holdings. Inc.

CONTACTS: STATE SPECIFIC DC

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PROGRAMS AVAILABLE TO NATIONAL ACCOUNTS CUSTOMERS:

## Pepco's Storm Center

### Emergency Contact Numbers-24 Hours

#### Report outages:

**1-877-PEPCO-62 (1-877-737-2662)**

**Report downed wires and life- threatening emergencies: 202-872-3432 All TTY: 202-872-2369**

#### Tree Management

Interested in learning how Pepco manages the trees and vegetation around power lines? This new section provides information on tree trimming and planting the right tree in the right place.

#### Outage Maps

Power outages occur for various reasons ranging from storms to routine scheduled maintenance. The maps provide snapshots of Pepco's current outages due to damage to the system.

#### Brochures and Videos

Knowledge is Power and we want to provide you with a variety of information to help answer questions you might have on Weathering the Storm, Tree Trimming, Special Needs, The Electricity Marketplace and You, and more. You can download the brochures as .pdf documents or order from our request page. Please reference [www.pepco.com](http://www.pepco.com) for all information.

SERVICE TERRITORY:

Pepco's 640 square mile retail service area includes all of the District of Columbia and major portions of Prince George's and Montgomery counties in suburban Maryland. The Company serves 78% of population and 51% of the geographic area of Prince George's County and 94% of the population and 61% of the geographic area of Montgomery County. The Company also sells electricity at wholesale to the Southern Maryland Electric Cooperative, Inc. (SMECO), which serves an area of 1,150 square miles in Calvert, Charles, Prince George's and St. Mary's counties in southern Maryland.

**STATES SERVED:**

DC, MD

**GENERAL INFORMATION:**

PHI is an energy holding company engaged in regulated utility operations and the sale of competitive energy products and services to residential and commercial customers. PHI delivers electricity and natural gas to more than 1.8 million customers in Delaware, the District of Columbia, Maryland, New Jersey and Virginia, making it one of the largest electricity delivery companies in the mid-Atlantic region.

PHI's family on energy-related businesses includes:

**Pepco** is a regulated electric utility delivering electricity to more than 725,000 customers in Washington, D.C., and its Maryland suburbs.

**Delmarva Power** is a regulated utility with more than 500,000 electric delivery customers in Delaware and the Delmarva Peninsula and about 118,000 natural gas delivery customers in northern Delaware.

**Atlantic City Electric** is a regulated electric utility serving more than 500,000 customers in southern New Jersey.

(Delmarva Power and Atlantic City Electric previously operated under the brand name Conectiv Power Delivery.)

Conectiv Energy, a competitive subsidiary operating in the deregulated energy industry, safely and responsibly manages power plant assets and buys and sells fuel and energy in the wholesale marketplace.

Pepco Energy Services is a leading provider of deregulated energy and energy-related services for residential, small business and large commercial customers.