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FOR INFORMATION, CONTACT:
TRACE SCRUGGS, (202) 508-5229**

Utilities United Against Scams Partners With the Federal Trade Commission for National Consumer Protection Week

WASHINGTON (March 6, 2022) – Utilities United Against Scams (UUAS) this week joins more than 100 federal, state, and local agencies, consumer groups, and national advocacy organizations to participate in the Federal Trade Commission’s (FTC’s) 24th annual [National Consumer Protection Week](#).

UUAS is a consortium of more than 150 U.S. and Canadian electric, water, and natural gas utilities and their respective trade associations that works with regulators, law enforcement, and telecommunications partners to educate customers on utility scams.

Scammers continue to use sophisticated tactics and often will threaten utility service disconnections unless an immediate payment is made with a prepaid debit card, a gift card, cryptocurrency, or through third-party digital payment mobile applications. Customers who suspect they have been contacted by a utility scammer should contact the utility company and report the attempted scam to local law enforcement.

“As scammers continue to get more sophisticated, UUAS and our member utility companies continue to educate customers through national campaigns, such as National Consumer Protection Week,” said UUAS Executive Director Monica Martinez. “With the help of our many partners—including the FTC—we are able spread the word about the evolving tactics and the new scams being used to target utility customers. Protecting our customers is the top priority for UUAS, and we are committed to providing the necessary resources to help combat these impostors.”

For more information and tips on how to protect against utility scams, please visit the [UUAS website](#). The [FTC's website](#) also provides additional information about protecting personal information and other information regarding impostor scams.

Follow along with UUAS on [Twitter](#) and [Facebook](#) and join the conversation by using #StopScams.

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Utilities United Against Scams (UUAS) is a consortium of more than 150 U.S. and Canadian electric, water, and natural gas utilities (and their respective trade associations). UUAS is dedicated to combating impostor utility scams by providing a forum for utilities and trade

associations to share data and best practices, in addition to working together to implement initiatives to inform and protect customers.