Monday, April 29

12:00 pm  Lunch & Site Visit to TVA’s Operations Center and Trading Floor
           1101 Market Street, Chattanooga, TN 37402

   Tennessee Valley Authority will be hosting a guided tour of their operations center and trading floor.
   Please begin assembling in office lobby at 11:30 am to allow for time to go through security. Lunch will begin at 12 pm and tour will commence at 1 pm.

5:00pm  Reception and Dinner – Alleia Restaurant
           25 E. Main Street, Chattanooga, TN 37408

Tuesday, April 30

7:00 – 8:00 am  Breakfast – Lookout Mountain Room, 3rd Floor
               Marriott Chattanooga Downtown
               Two Carter Plaza, Chattanooga, TN 37402

8:30  Opening Remarks and Welcome by EEI – TVA’s offices
      1101 Market Street, Chattanooga, TN 37402

8:40  Welcome & Introduction by Tennessee Valley Authority
      TVA will welcome the meeting and go over safety items for the meeting space.

      TVA CI Program Overview
      TVA will provide an overview of their CI program.
      Heather Fallacker, Sr. Manager, Continuous and Performance Improvement, TVA
      Melissa Waller, Sr. Program Manager, Continuous Improvement, TVA

10:00  Recognition Program - Oncor
       Rockney Urbanczyk, Performance Management Consultant Lead, Oncor
       Linda Rios, Performance Management Specialist, Oncor

11:00  Continuous Improvement in Human Resources – Tennessee Valley Authority
       Wilson Taylor III, Vice President - Human Resources Operations Services & Ombudsman, TVA
       Sarah Walker, Sr. Manager – Human Resources Operations Services, TVA
12:00 pm  Lunch – TVA offices

1:15  Cultural Change Readiness – Southern Company
Kevin Manogue, Continuous Improvement Supervisor, Southern Company

2:30  How Continuous Improvement is being used in the Merger and Integration of Westar Energy and KCP&L
Jason Humphrey, Director, Integration Success, Evergy Companies

3:30  American Electric Power Presentation
Josh Goodwin, OPT Project Manager, American Electric Power

4:30  Adjourn for the day
Dinner on your own.

Wednesday, May 1

7:00 – 8:00 am  Breakfast – Lookout Mountain Room, 3rd Floor
Marriott Chattanooga Downtown
Two Carter Plaza, Chattanooga, TN 37402

8:30  TVA Learning Teams
Heather Fallacker, Sr. Manager, Continuous and Performance Improvement, TVA
Melissa Waller, Sr. Program Manager, Continuous Improvement, TVA

9:30  Open Discussion Forum

10:30  Future Planning, Meeting Wrap Up and Closing Remarks – EEI

11:00  Meeting Adjourns