Lighting and the IoT
SERVICE BEYOND THE PODIUM:
UNDERSTANDING NEW GATE TECHNOLOGY.

Delta's newly redesigned gate and boarding experience is currently in phase one of testing at T1, T2 and T3 gates at the Atlanta airport. New features such as Boarding Pillars, the E-Gate, Mobile Agent Pod and Nomad Devices will help agents to provide more personalized customer service by saving time and increasing mobility within the gate area.

- **What you’ll see:**
  - **E-Gate** Self-boarding unit
  - **Boarding Pillars** Organized lanes that provide clearly marked paths for boarding
  - **Mobile Agent Pod** Modern customer service counter
  - **Nomad Device** Mobile customer service device used to assist customers while away from the pod
  - **With that time saved, agents can refocus on...**

- **Personalizing experiences via Nomad**

- **Assisting customers with special needs**

- **Helping families with infants & children**

- **Engaging with all customers**

- **Catering to present & future Medallion® members**

- **Completing flight close out procedures**

- **We value your feedback!**
  - AirportCustomerExperience@delta.com

- **Achieving a successful on-time departure**

FOR MORE INFORMATION VISIT NEWS.DELTA.COM.
IoT Enabled Lighting What and Why

Atrius Enabled Fixture

- Firmware upgrades
- Wireless Lighting Controls
- Visible Light Communication
- Bluetooth beacons
- Indoor Location using mobile device
- Asset Tracking
The future of the IoT is unknown
https://youtu.be/V4Jmu7MFdec