

# Mutual Assistance

## 5 Things to Know



**Mutual assistance is a hallmark of the electric power industry and serves as an effective—and critical—restoration resource for electric companies. As always, the safety of customers, communities, and crews is a top priority during any power restoration process.**

- 1** The electric power industry’s mutual assistance program is a voluntary partnership of electric companies across the country committed to helping restore power whenever and wherever assistance is needed, when it is safe to do so.
- 2** Mutual assistance is an essential part of the electric power industry’s restoration process and contingency planning.
- 3** Electric companies impacted by a major outage event are able to increase the size of their workforce by “borrowing” restoration workers from other companies in unaffected areas.
- 4** EEI member companies work through seven regional mutual assistance groups across the country, who are ready to provide assistance when needed.
- 5** When called upon, a company will send skilled restoration workers—both company employees and contractors—along with specialized equipment to help with the restoration efforts of a fellow company.